

ExxonMobil Vision Plan - ID cards update

Spectera, ExxonMobil Vision Plan vendor, has completed an administrative system update, which generated new member ID numbers. Therefore, new ID cards will be sent to Plan participants over the week of August 15, 2022. This does not affect participants' current vision coverage. The only change to be aware of is a new Member ID number associated with participant's account.*

Vision providers will be able to verify coverage with this new ID number or simply by looking up participant's name and date of birth in the insurance system.

For questions regarding coverage or system update, call Spectera's customer service line at 877-303-2415. There is a dedicated team standing by that can answer any questions regarding your vision plan. You can also check your coverage at www.exxonmobilvision.com.

*Note: You may see a termination date of 7/31/2022 for one group name on the vision website, but you should also see an active coverage date of 8/1/2022 on the line above it. This was part of the update and is not cause for concern.